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PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

**Telecommunications Division
Carrier Branch**

**RESOLUTION T-16997
April 13, 2006**

R E S O L U T I O N

Resolution T-16997. SBC California. (U-1001-C). Request for grandfathering of Pacific Bell Saver Packs (including Power Pack, The Works, and Business Preferred), Two-Line Solution Discount (Business Solutions) – Business, and 1-Line Solution Discount (Business Solutions) – Business in Schedule Cal. P.U.C. Nos. A3. Dual Element Charges, A5. Exchange Services, A6. Message Telecommunications Service, D3. Voice Based Information Services, D7. Inside Wire Repair Services and 175-T Access Services.

By Advice Letter No. 27908, filed on January 17, 2006.

Summary

By Advice Letter (AL) No. 27908, filed on January 17, 2006, SBC California (SBC) requests authority to grandfather Pacific Bell Saver Packs (including Power Pack, The Works, and Business Preferred), Two-Line Solution Discount (Business Solutions) – Business, and 1-Line Solution Discount (Business Solutions) – Business in Schedule Cal. P.U.C. Nos. A3. Dual Element Charges, A5. Exchange Services, A6. Message Telecommunications Service, D3. Voice Based Information Services, D7. Inside Wire Repair Services and 175-T Access Services.

This resolution approves SBC's request in AL No. 27908 to grandfather Pacific Bell Saver Packs (including Power Pack, The Works, and Business Preferred), Two-Line Solution Discount (Business Solutions) – Business, and 1-Line Solution Discount (Business Solutions) – Business.

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Background

By AL No. 27908, filed on January 17, 2006, SBC requests authority to grandfather Pacific Bell Saver Packs (including Power Pack, The Works, and Business Preferred), Two-Line Solution Discount (Business Solutions) – Business, and 1-Line Solution Discount (Business Solutions) – Business.

Pacific Bell Saver Packs (Saver Packs)

- **Power Pack** consists of Caller ID plus 5 to 9 Custom Calling Services (CCS) from a list of calling features. The customer receives a discount of \$8.00 off the tariff rates for the features. The effective rate ranges from \$14.00 to \$45.22 depending on the features chosen. These figures represent the low and high end of 5-9 calling features plus Caller ID. There are approximately 110,000 Billing Telephone Numbers (BTNs) for this service.
- **The Work** consists of Caller ID plus 10 or more CCS from a list of calling features. Customers receive a discount of \$22.25 off the tariff rates for these features. The effective rate range from \$18.72 to \$52.85 for the lowest priced 10 features plus Caller ID. There are approximately 24,000 BTNs for this service.
- **Business Preferred** consists of four features: Call Waiting, Call Forwarding, Three-Way Calling and Remote Access to Call Forwarding. The rate for this is \$11.95 per month. There are approximately 75,000 BTNs for this service.

Two-Line Solution Discount (Business Solutions) provides the customer who subscribes to a minimum of two business access lines with a discount on one Saver Pack (\$0.90) and a discount (\$0.50) for all lines with WirePro (WirePro is a Category III service). Customers who subscribe to WirePro are charged on a monthly per line basis; \$6.50 for business. WirePro is a plan which is for trouble isolation and repair of inside wire and/or jacks within their premises.

1-Line Solution Discount (Business Solutions) provides the single line business customer with a discount on one Saver Pack (\$0.90) when the customer also subscribes to WirePro.

There are approximately 172,000 BTNs for Business Solutions services. No BTNs data is broken out by Two-Line Solution Discount and 1-Line Solution Discount.

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SBC states that the aforementioned services are being grandfathered to simplify the SBC product portfolio for small business customers since the introduction of newer services offer more choices.

Notice/Protests

SBC states that copies of the Advice Letter had been mailed to adjacent utilities and/or other utilities. Notice of Advice Letter No. 27908 was published in the Commission Daily Calendar of January 20, 2006.

No protest to Advice Letter No. 27908 has been filed.

Discussion

SBC proposes to grandfather custom calling services packages as shown on page 2 of this resolution. SBC states that the aforementioned services are being grandfathered to simplify the SBC product portfolio for small business customers since the introduction of newer services offer more choices.

By grandfathering these services, the existing customers will continue to receive the services, but the services will not be available to new customers after the effective date of the revised tariff. If the existing customer moves or discontinues the services, then these offerings will no longer be available to the existing customers.

The alternative services are as follow:

Feature Select is package of 5 custom calling features for \$15.00. Caller ID is available as one of the component features, but is not a requirement of the package. Feature Select was approved by the Commission on December 5, 2005 in Advice Letter No. 27570.

Custom BizSaver provides a package of services for the single or multiple line customers. According to Decision 04-11-022 ("Total of the Floor"), SBC has been able to develop a package that waives the installation charge for this package. Custom BizSaver contains Feature Select (described above) as a component of the package. Custom BizSaver was approved by the Commission on December 5, 2005 in Advice Letter No. 27571.

- The single line customer receives the basic access line, Feature Select (see above), Unlimited Local Calling Plan (ULCP) for business, and WirePro. The rate for the

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single line package is \$38.99. (No non-recurring charges apply to installation for the single line customer, a savings of \$72.91).

- The multi-line customer may choose to have between 1 and 10 lines. With the multi-line Custom BizSaver package, the customer receives the following services:
 - On the first line: the basic access line, Feature Select, ULCP, WirePro and optional Hunting¹ service. The rate is \$38.99 for the first line.
 - On lines 2-10: the basic access line, Caller ID, ULCP, WirePro and optional Hunting. The rate for lines 2-10 is \$26.99 per line.
 - No non-recurring charges apply to installation for the multi-line customer, saving the customer between \$201.82 (for two lines) to \$1,009.10 (for a ten line package).

SBC states this filing will not increase any rate or charge, cause the withdrawal of service, nor conflict with other schedules or rules.

SBC indicates that customers who currently subscribe to the proposing grandfathered services have received notification of the proposed changes via a bill insert between December 7, 2005 and January 6, 2006. No comment to the notification has been received.

Telecommunications Division (TD) has reviewed SBC's AL No. 27908, and obtained more information through a data request regarding custom calling services. TD concludes that SBC's request for grandfathering of Pacific Bell Saver Packs (including Power Pack, The Works, and Business Preferred), Two-Line Solution Discount (Business Solutions) – Business, and 1-Line Solution Discount (Business Solutions) – Business in Schedule Cal. P.U.C. Nos. A3. Dual Element Charges, A5. Exchange Services, A6. Message Telecommunications Service, D3. Voice Based Information Services, D7. Inside Wire Repair Services and 175-T Access Services is just and reasonable. TD recommends that the Commission approve SBC's request.

Approval should be based on the specifics of this AL filing and does not establish a precedent for the contents of future filings for Commission approval of similar requests.

¹ Hunting is an arrangement to search multiple lines of the same class of service and of the same customer for a vacant line for each incoming call.

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This is an uncontested matter in which the resolution grants the relief requested. Accordingly, pursuant to PU code Section 311(g)(2), the otherwise applicable 30-day period for public review and comment is being waived.

Findings

1. SBC filed Advice Letter No. 27908 on January 17, 2006, requesting Commission authorization to grandfather Pacific Bell Saver Packs (including Power Pack, The Works, and Business Preferred), Two-Line Solution Discount (Business Solutions) – Business, and 1-Line Solution Discount (Business Solutions) – Business in Schedule Cal. P.U.C. Nos. A3. Dual Element Charges, A5. Exchange Services, A6. Message Telecommunications Service, D3. Voice Based Information Services, D7. Inside Wire Repair Services and 175-T Access Services.
2. SBC offers alternative packages as described in pages 3 and 4 for the above services in Finding No. 1. The alternative packages are Feature Select and Custom BizSaver.
3. SBC states this filing will not increase any rate or charge, cause the withdrawal of service, nor conflict with other schedules or rules.
4. SBC indicates customers who currently subscribe to the proposing grandfathered services have received notification of the proposed changes via a bill insert between December 7, 2005 and January 6, 2006. No comment to the notification has been received.
5. SBC's request to grandfather of Pacific Bell Saver Packs (including Power Pack, The Works, and Business Preferred), Two-Line Solution Discount (Business Solutions) – Business, and 1-Line Solution Discount (Business Solutions) – Business in Schedule Cal. P.U.C. Nos. A3. Dual Element Charges, A5. Exchange Services, A6. Message Telecommunications Service, D3. Voice Based Information Services, D7. Inside Wire Repair Services and 175-T Access Services is just and reasonable and should be granted.

THEREFORE, IT IS ORDERED that:

1. SBC is authorized to grandfather Pacific Bell Saver Packs (including Power Pack, The Works, and Business Preferred), Two-Line Solution Discount (Business Solutions) – Business, and 1-Line Solution Discount (Business Solutions) –

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Business in Schedule Cal. P.U.C. Nos. A3. Dual Element Charges, A5. Exchange Services, A6. Message Telecommunications Service, D3. Voice Based Information Services, D7. Inside Wire Repair Services and 175-T Access Services.

2. Authority is granted to make AL No. 27908 and the associated tariff sheets effective April 20, 2006.
3. AL No. 27908 and accompanying tariff sheets shall be marked to show that they were authorized by Resolution T- 16997.

This Resolution is effective today.

I hereby certify that this Resolution was adopted by the California Public Utilities Commission at its regular meeting on April 13, 2006. The following Commissioners approved it.

STEVE LARSON
Executive Director